

## Questions and answers for the website's tender

- On the race it is described that you want to do an olive oil observatory, and you are asking to do a research work on the other observatories to know the best practices, right? Also, you talk about the polls to all the committees, the needs of the Executive Secretariat ... How many people are we talking about? They will collaborate? Just to plan the answer and collect the data.

The observatory will be the back office of the website. A great memory in which to store news, studies and research that can be of help and enrichment of the site news and a tool for consultation. A sort of large virtual library; therefore, a great memory is needed. As far as surveys or requests for information are concerned, we are currently referring to around a thousand people. Experts in the olive sector, divided into groups and sub-groups worldwide.

- On the new website, I understand that we will base on the contents of the old web, but are you open to improving search optimization?

Of course, we want to improve the search optimization and we will review all the texts to adapt them to the new format and add more.

- About hosting, we need to know all the domains, how many e-mail accounts you have (and a forecast for next year) and your actual web database how many memories you have taken at this time.

The domain is owned by the IOC. There are about 60 e-mails accounts for internal use. To these must be added more than 10 thousand different accounts between subscribers of the monthly newsletter of the IOC and followers of the IOC profiles in the social media. In the future we must certainly foresee the possibility of implementing this service.

- In section 3.3, the second section states that "the contractor must ensure that by presenting his offer he can guarantee the edition and translation of the Arabic language". Does this mean that the platform must support the modification of the content in this language or that the contractor must perform the translation of the content in Arabic?

The IOC is an intergovernmental body with five official languages including Arabic. The contractor in formulating his offer must provide for the system to guarantee the use of the Arabic language. The cost of the translation of all contents is supported by the IOC.

- If the contractor is responsible for carrying out the translation in Arabic, should the translation costs be charged to the contractor or be invoiced separately to the IOC?

The site texts already translated into Arabic must migrate to the new site. The contractor must ensure that the site contains the possibility to convey information even in the Arabic language-

Is it necessary for the contractor to translate the content into other official languages? If so, should the translation costs be charged to the contractor or be invoiced separately to the IOC?

The contractor is asked to prepare technical solutions that guarantee the exact portability of the texts in the five official languages: Arabic, French, English, Italian and Spanish

- One of the requirements of the sheet is the migration of mail accounts to a new server. How many e-mail accounts are involved? Are the costs of the new hosting charged to the contractor or COI?

There are about 60 e-mail accounts and the cost of the new hosting is charged to the contractor.